

Welcome to UQ

Getting Started – Your First Few Weeks

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Acknowledgement of Country

The University of Queensland (UQ) acknowledges the Traditional Owners and their custodianship of the lands on which we meet.

We pay our respects to their Ancestors and their descendants, who continue cultural and spiritual connections to Country.

We recognise their valuable contributions to Australian and global society.

The Brisbane River pattern from *A Guidance Through Time*
by Casey Coolwell and Kyra Mancktelow.

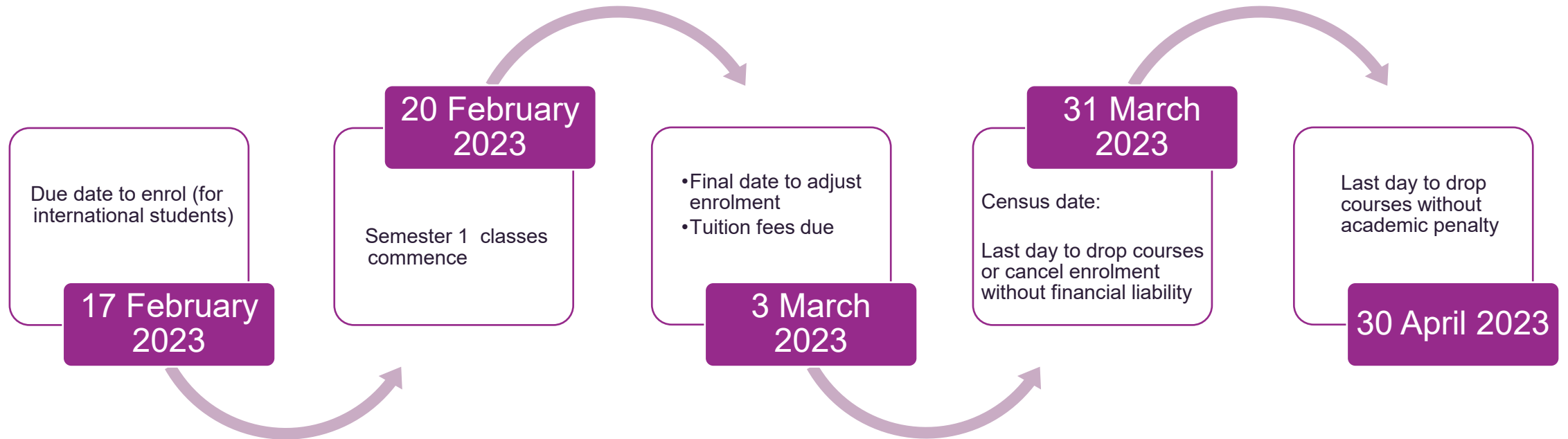


01

Getting to know UQ



Academic Calendar: Important dates



Help with Courses

What is a Course Profile?

- A course profile gives you the key information about a course.
- It outlines the course aims and learning objectives, required resources, assessment criteria and due dates, and other important information.
- At UQ, course profiles are also called electronic course profiles (ECPs).

What is a Course Coordinator?

- Course coordinators are responsible for planning and teaching a course.
- Your course coordinator's name and contact details can be found on your course's electronic course profile (ECP).

What is an Academic Advisor?

If you have any questions about how to progress through your degree, or about what courses you need to complete to satisfy program requirements, you can make an appointment to meet with an advisor in your faculty

Have a chat to the Student Centre or to administrative staff in your school or faculty office if needing help with any admin matters e.g. enrolment, timetabling, dropping a course, academic progression



02

Facilities and Accessibility

Facilities

UQ Library

- Assignment and study resources
- Access 24/7 study spaces
- Get IT and library help from AskUs
- Print, scan & copy
- Laptop loans



Shops, student spaces and sporting facilities

- Bookshops, campus pharmacy, post office, hairdresser, food and drink retailers, fitness and aquatic centres, tennis courts etc
- Microwaves and hot water facilities



Health and safety

- Get a student ID card to access facilities and services
- SafeZone app
- 24/7 UQ Security Patrol Service: Safety escort and after-hours safety bus
- UQ Health Care and dental clinic



Facilities cont.

UQ Union

Level 2, Union Complex

- Disability Space
- Women's Room
- Carden Room (welcomes LGBTQIA+ students)



Chaplaincy and prayer rooms

- Multi-faith chaplaincy – Building 38, St Lucia
- Muslim Prayer room – Building 8128, Gatton



Study Spaces

- Walk-in 24/7 Library Study Spaces
- Bookable rooms (via UQ Book It)
- Computer labs available through school or faculty



Accessibility

UQ offers support and services for students with a disability, illness, injury, a mental health condition, and/or caring responsibilities

Email a UQ Student Advisor at ddi@uq.edu.au to arrange appropriate support for you.



Getting to campus



Bus

2 bus stops:
UQ Lakes and Chancellor's place
10+ direct bus routes
Intercampus bus to Gatton campus



Train

Nearest train stations: Toowong, Dutton
Park and Park Road



Ferry

St Lucia ferry stop
15min between each CityCat ferry



Driving

UQ parking maps
Casual parking options at St Lucia
(CellOPark app)



Cycling

- Apply for a free access to a bike box, bicycle storage rooms or lockers
- Open-air bicycle racks on every campus
- Campus cycling maps



Walking

Walk to St Lucia from local suburbs or via
the Eleanor Schonell Bridge

Transport discount

Grab a Go Card

- Save up to 50% on travel costs
- Must be enrolled full-time
- Must have Brisbane address on mySI-net
- Register online: www.translink.com.au



Get Odin Pass app (exclusive to UQ)

- Unlimited public transport access
- Up to 90min per day on e-bikes and e-scooters
- Prices from \$17 per week



*Carry your student ID when travelling on concession

03

UQ Digital Tools and Platforms

The basics

Student number and username

- Your student username begins with a lower case 's' followed by the first seven digits of your student number.
- Use this username to log in to UQ Wifi, UQ platforms and campus computers
- (e.g. Student Number: 41234567 ; Username: s4123456)

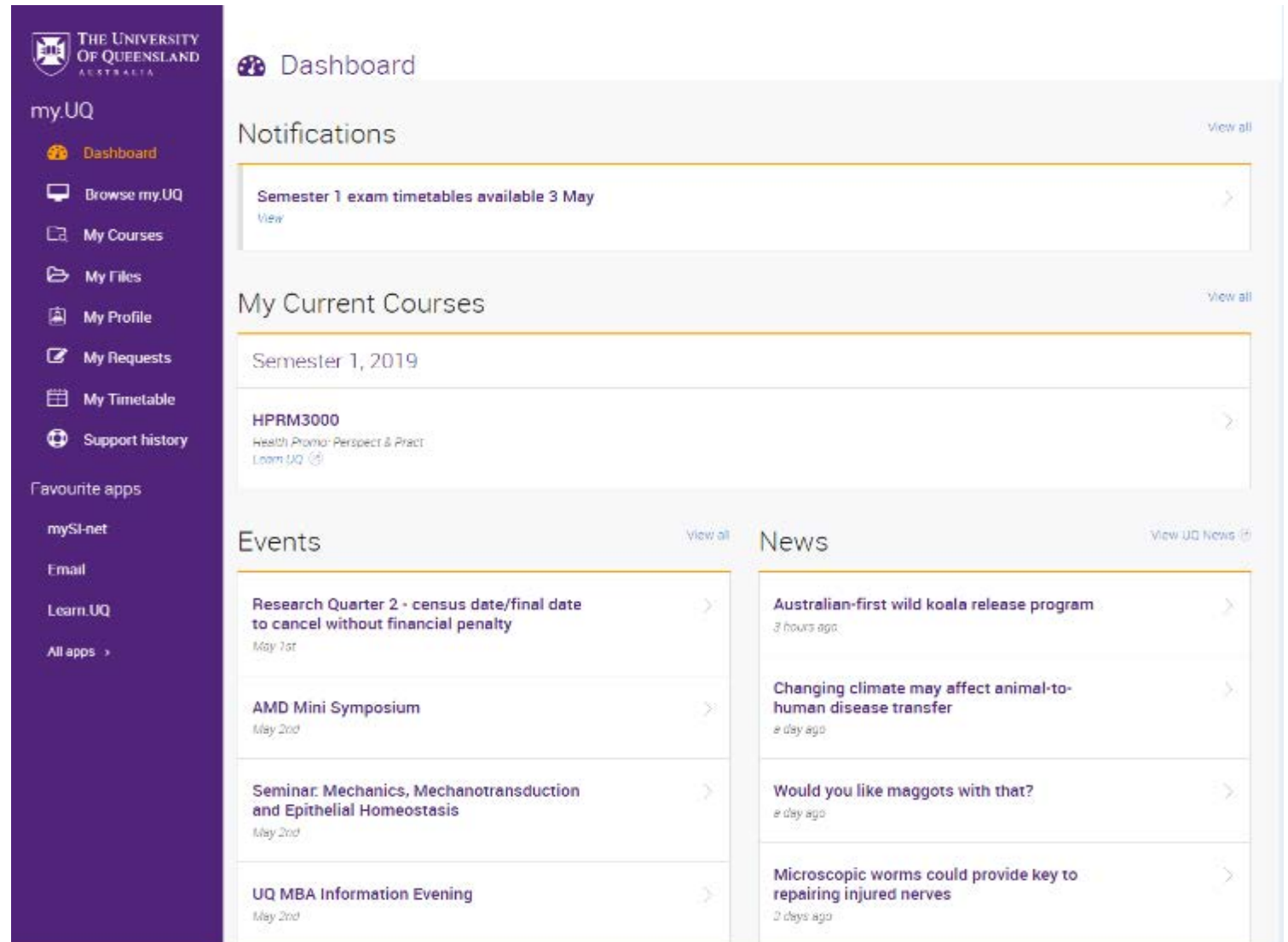
Student email

- Your official student email address ends with @uqconnect.edu.au
- Remember to check this email account on a daily basis – it's the main method of communication at UQ.
- Go to "Starting at UQ" to find out how to activate your student email
- You can set it up on your mobile for easy access



my.UQ website

- Provides access to your Dashboard
- Access your email, timetable and other study resources
- Submit requests via My Requests (e.g. extensions, interruption)
- Check your student records
- Access UQ policies and rules
- Access mySi-net and Blackboard

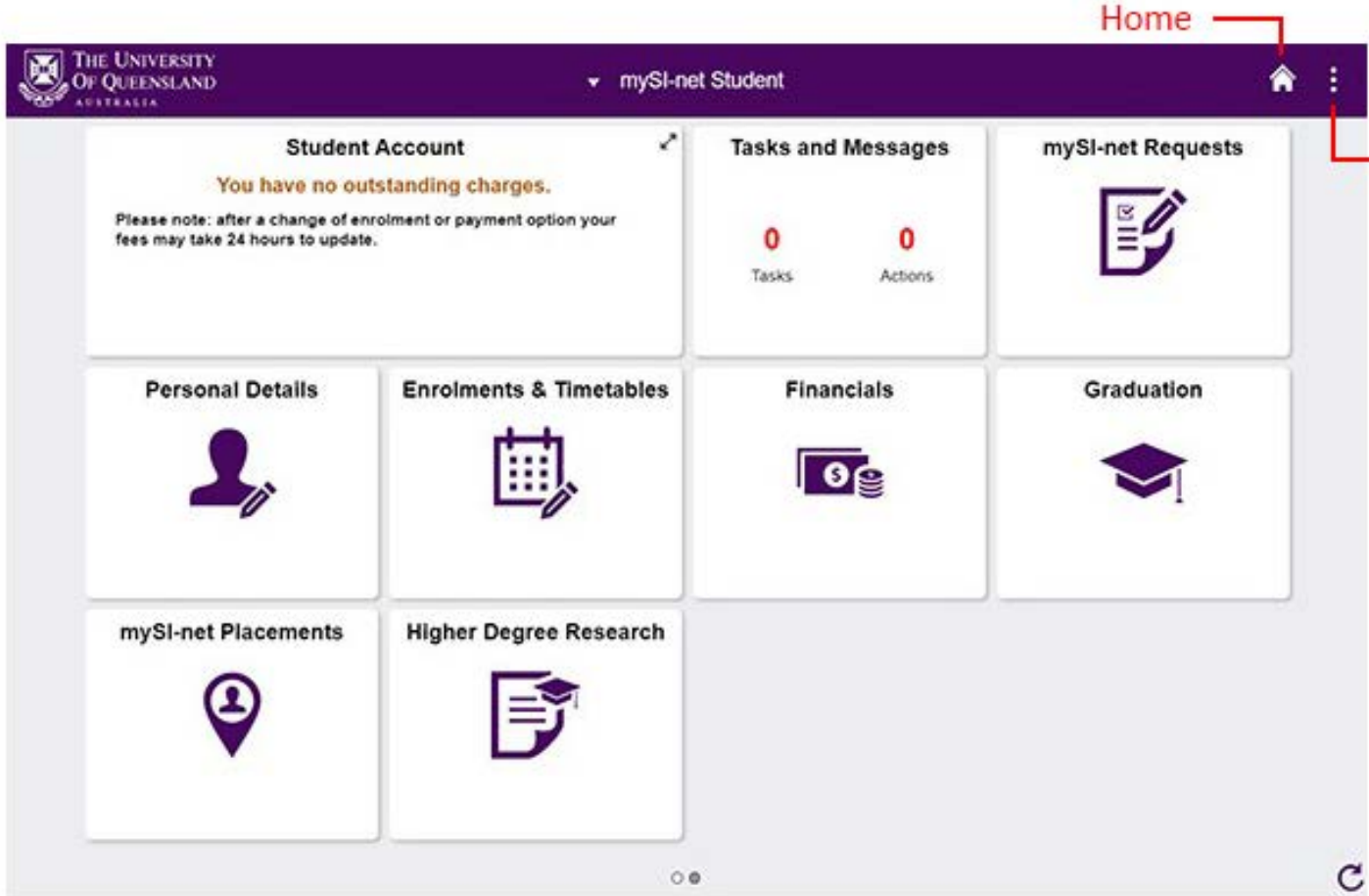


The screenshot shows the my.UQ website dashboard. On the left is a purple sidebar with the University of Queensland logo and navigation options: my.UQ (Dashboard, Browse my.UQ, My Courses, My Files, My Profile, My Requests, My Timetable, Support history), Favourite apps (mySi-net, Email, Learn.UQ, All apps), and a search bar. The main content area is titled 'Dashboard' and includes sections for Notifications (Semester 1 exam timetables available 3 May), My Current Courses (Semester 1, 2019; HPRM3000 Health Promo: Perspect & Pract), Events (Research Quarter 2 - census date/final date to cancel without financial penalty, AMD Mini Symposium, Seminar: Mechanics, Mechanotransduction and Epithelial Homeostasis, UQ MBA Information Evening), and News (Australian-first wild koala release program, Changing climate may affect animal-to-human disease transfer, Would you like maggots with that?, Microscopic worms could provide key to repairing injured nerves).

mySI-net

You can use mySI-net to:

- Enrol in courses
- Update personal details
- Pay fees
- Defer exams
- View final grades
- Request a change of program



Home

mySI-net Student

Student Account

You have no outstanding charges.

Please note: after a change of enrolment or payment option your fees may take 24 hours to update.

Tasks and Messages

0 Tasks 0 Actions

mySI-net Requests

Personal Details

Enrolments & Timetables

Financials

Graduation

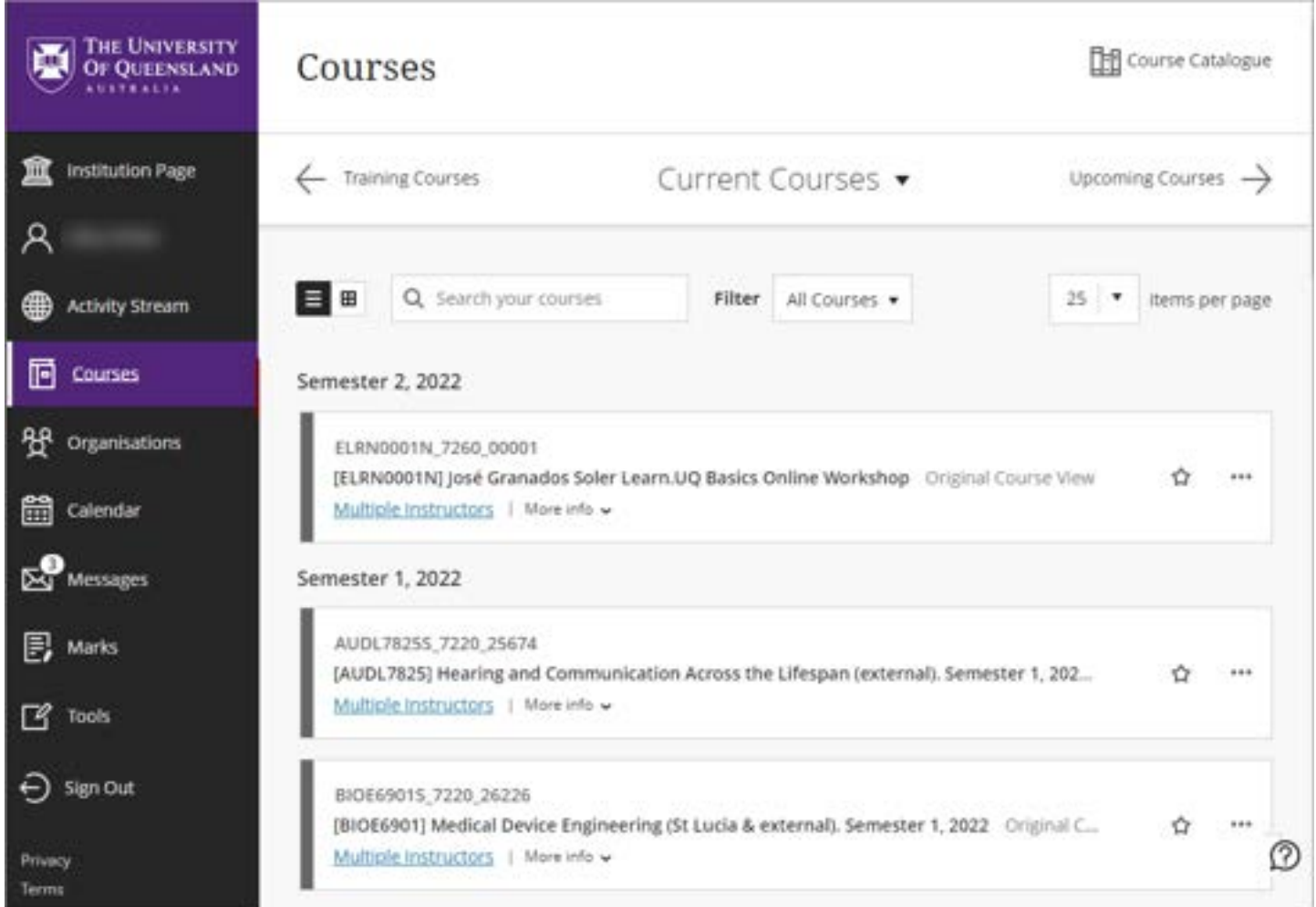
mySI-net Placements

Higher Degree Research

Actions

Blackboard

- View lecture notes and recordings
- View your course profiles
- Read messages from your course coordinators
- Collaborate with other students
- Submit assessment through TurnItIn
- View assessment results.



The screenshot shows the Blackboard interface for a student. On the left is a dark navigation sidebar with icons and labels for: Institution Page, Activity Stream, Courses (highlighted), Organisations, Calendar, Messages, Marks, Tools, Sign Out, Privacy, and Terms. The main content area is titled 'Courses' and includes a 'Course Catalogue' link. Below the title are navigation links for 'Training Courses', 'Current Courses' (selected), and 'Upcoming Courses'. A search bar is present with the text 'Search your courses', a 'Filter' dropdown set to 'All Courses', and a '25 items per page' selector. The course list is organized by semester:

- Semester 2, 2022**
 - ELRN0001N_7260_00001
[ELRN0001N] José Granados Soler Learn.UQ Basics Online Workshop Original Course View ☆ ...
[Multiple Instructors](#) | [More info](#)
- Semester 1, 2022**
 - AUDL78255_7220_25674
[AUDL7825] Hearing and Communication Across the Lifespan (external). Semester 1, 202... ☆ ...
[Multiple Instructors](#) | [More info](#)
 - BIOE69015_7220_26226
[BIOE6901] Medical Device Engineering (St Lucia & external). Semester 1, 2022 Original C... ☆ ...
[Multiple Instructors](#) | [More info](#)

04

Support Services at UQ

Student Central administration

- Enrolment and fees
- Admissions and changing programs
- Academic transcripts and records
- Allianz Helpdesk
- Graduation

Student Advice team

- Support with Disability and Inclusion
- Welfare support
- International student support
- Financial hardship assistance
- Student welfare checks

Learning Advisors

- Academic writing
- Time management
- Learning and exam preparation



UQ Counselling, Sexual Misconduct Support Unit and UQ Respect

- Book a free confidential appointment – 10 sessions a year
- If you need to speak to someone urgently, call **1300 275 870**, 8am -5pm Monday to Friday
- After hours, UQ Counselling and Crisis Line **1300 851 998**

UQ Wellbeing

- Health Promotion Project for Culturally and Linguistically Diverse Communities
- Wellbeing workshops
- Mental Health Champions
- Sexual and reproductive health

UQ Healthcare and Dental

- Routine medical assistance
- UQ medical clinics (Gatton, St Lucia, Meadowbrook, Ipswich, Toowong, Annerley, Logan)
- Oral Health Centre
- UQ Psychology Clinic
- UQ Health and Rehabilitation Clinics

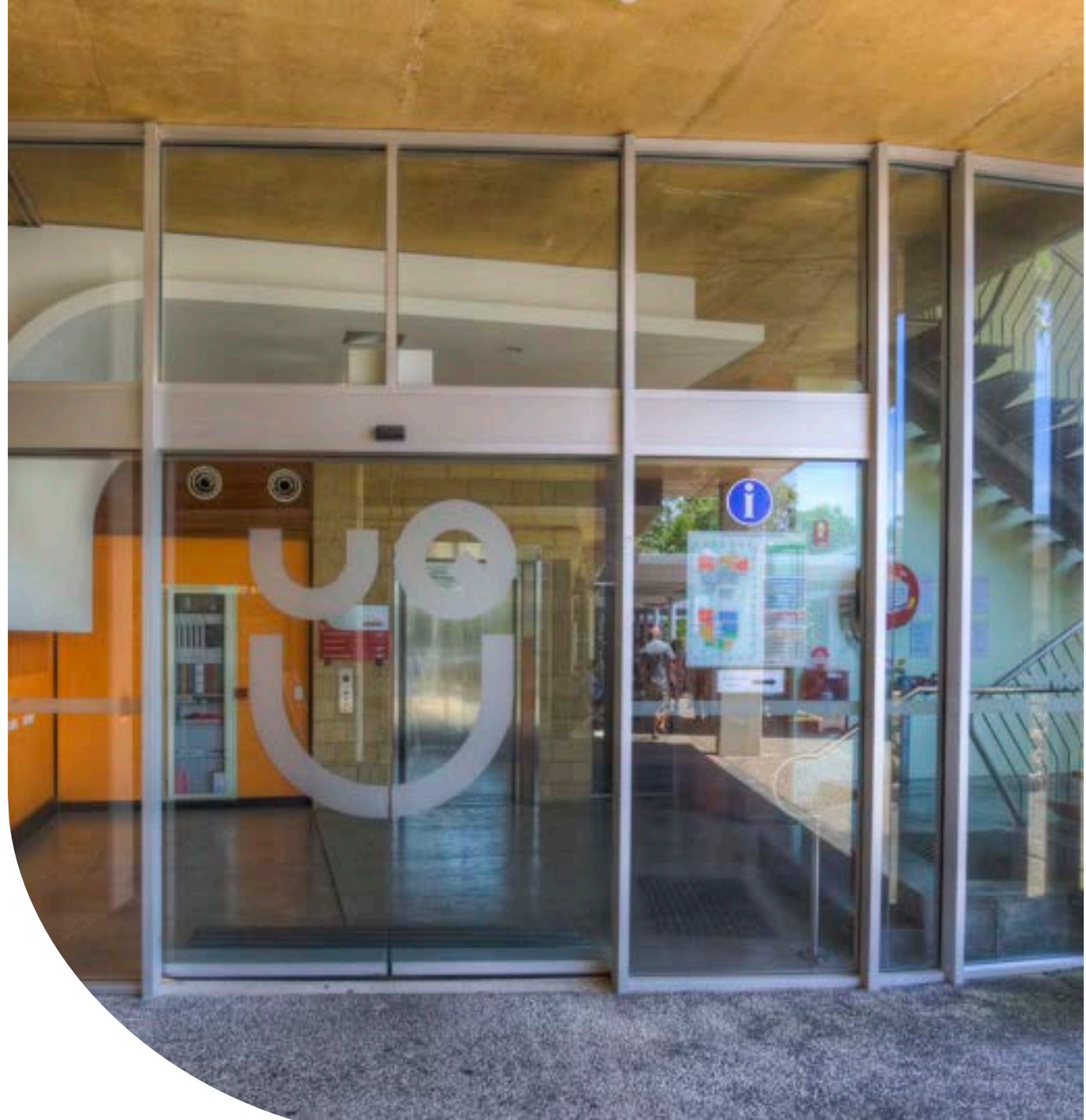


UQ Union

Student Advocacy and Support

Uqu.com.au

- Welfare and Wellbeing support
(Financial First Aid, Centrelink info)
- Academic Support
- Visa advice
- Legal matters
- Job preparation
- Clubs and Societies
- Queer Collective, Disability Collective



At UQ we strive to ensure our campuses are a **safe and respectful** environment for all of our students.

Respect is about treating all others with dignity and care.



ALLY

THE UNIVERSITY OF QUEENSLAND
ALLY NETWORK

Supporting staff and students who are Lesbian, Gay, Bisexual, Transgender and Intersex (LGBTI).

UQ Allies provide a safe, welcoming and inclusive space for sexuality, gender, and bodily diverse staff and students across the University.

This award winning program supports the University's commitment to making UQ a place where all people can work and study in a safe, positive and inclusive environment that is free from harassment, discrimination or bullying.

To find a UQ Ally, or find out more about the Network, please contact the Equity and Diversity section, Human Resources Division.

www.uq.edu.au/equity

There is a Gender and Sexuality Counsellor to support students through Student Help on Campus (SHOC). For information and to book appointments go to www.uqu.com.au/gender-and-sexuality

For staff support please contact the Employee Assist Program: **1300 360 364**

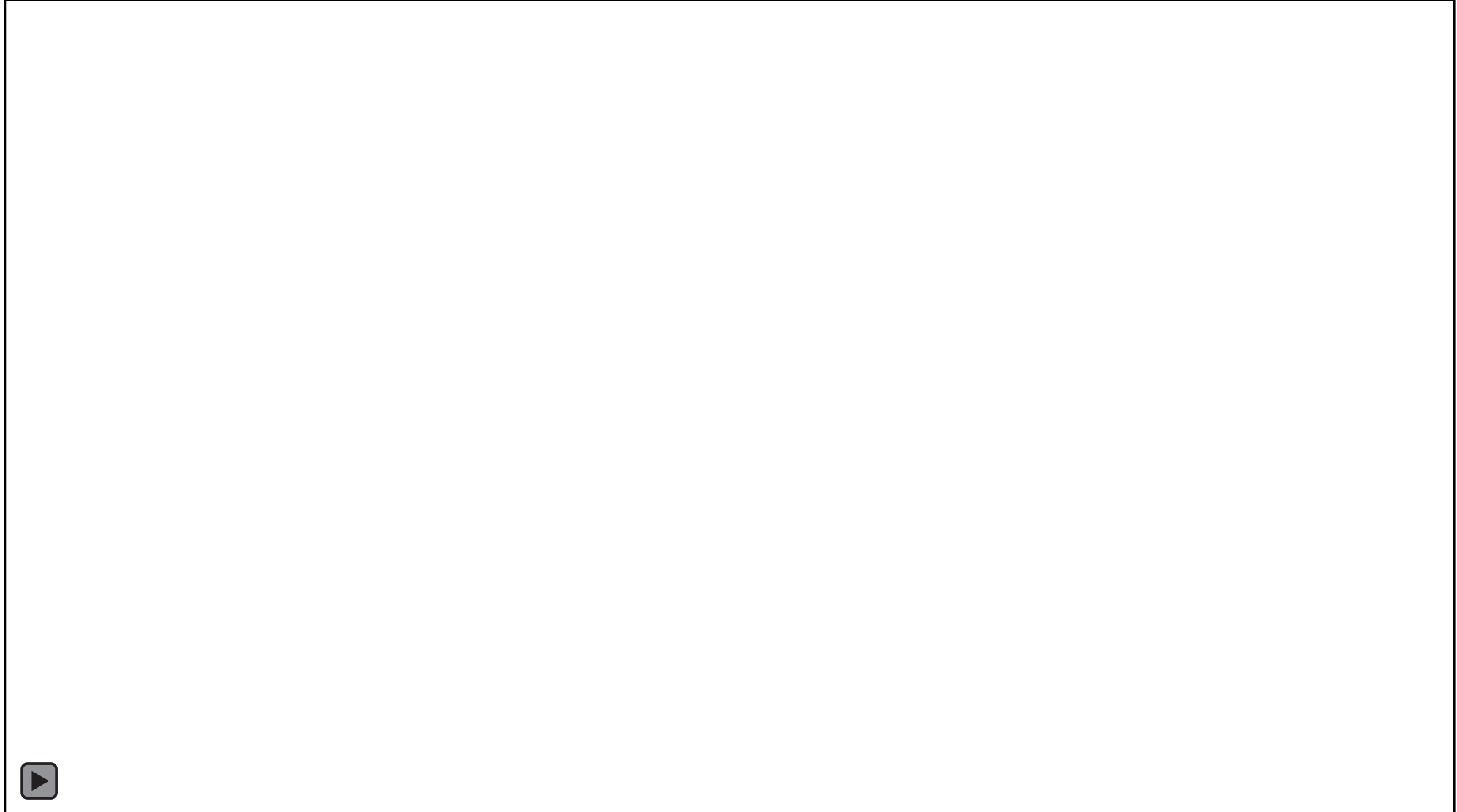
EQUITY AND DIVERSITY - MAKE A DIFFERENCE!

The Ally Program is a joint initiative of The University of Queensland and UQ Cities.

05

Complaints

How to make a complaint



06 UQ Life



#UQLife

There are a number of ways you can get involved in the UQ community to help you develop professionally, create an impact, connect with other students and staff and celebrate your achievements.

- Weekly events, experiences and programs at life.uq.edu.au
- Get involved at UQ (Mentoring, Volunteering, Student Representation)

Coming up: Employability Week (6-10 March)



Careers and Employability

Employability.uq.edu.au

- Employability Award
- Global Experiences
- Student-Staff partnerships
- Online employability course
- Career development (Resume Review, Cuppa and Careers)

Please complete this short evaluation survey:



07

Upcoming workshops

Check out our upcoming workshops

<http://orientation.uq.edu.au/event-search>

- Getting Started
- Safety in Australia
- Wellbeing at UQ: Disability, Diversity and Inclusion
- Accommodation and Budgeting
- Working on a Student Visa
- OSHC and Medical Help for International Students





Title

Contact

Student Support

student.services@uq.edu.au
1300 275 870 (Option 2)

8.30am – 5pm

CRICOS 00025B • TEQSA PRV12080